

**From:** [Marty McElligott](#)  
**To:** [Breach, AG](#)  
**Cc:** [Eileen Duggan](#); [Neumon, John](#)  
**Subject:** Notification of a Data Incident  
**Date:** Monday, November 12, 2018 11:46:36 AM  
**Attachments:** [image001.png](#)  
[Suisman Shapiro - CT AG-c.pdf](#)

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Attorney General Jepsen,

We represent Suisman Shapiro Wool Brennan Gray & Greenberg PC (the "Firm") in connection with a recent incident [that](#) impacted the personal information of four (4) Connecticut residents.

Following up on the Firm's prior communications with Assistant Attorney General John Neumon, the Firm is submitting the attached letter pursuant to CONN. GEN. STAT. § 36A-701B(B)(2).

Please contact me if you have any questions or if we can provide you with any further information concerning this matter.

Thank you.

Marty

**Marty McElligott**

*Associate*

[mmcelligott@polsinelli.com](mailto:mmcelligott@polsinelli.com)

**T 312.873.3645 M 708.539.6861**

150 N. Riverside Plaza, Suite 3000

Chicago, IL 60606

[polsinelli.com](http://polsinelli.com)



Polsinelli PC, Polsinelli LLP in California

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150 N. Riverside Plaza, Suite 3000, Chicago, IL 60606 • (312) 819-1900

November 12, 2018

Martin T. McElligott

312-873-3645

312-819-1910

[mmcelligott@polsinelli.com](mailto:mmcelligott@polsinelli.com)

**VIA E-MAIL (AG.BREACH@CT.GOV)**  
**AND FEDERAL EXPRESS**

The Honorable George Jepsen  
Attorney General of the State of Connecticut  
Office of the Attorney General  
55 Elm Street  
Hartford, CT 06106

**Re: Notification of Potential Data Security Incident**

Dear Attorney General Jepsen:

We represent Suisman Shapiro Wool Brennan Gray & Greenberg PC (the "Firm") in connection with a recent incident that may have impacted the personal information of four (4) Connecticut residents. The Firm is reporting the incident pursuant to CONN. GEN. STAT. § 36a-701b(b)(2).

**BACKGROUND OF THE INCIDENT**

On October 12, 2018, Assistant Attorney General Neumon informed the Firm that the Attorney General's Office received a complaint regarding the improper display and mailing of documents containing the Social Security numbers by Suisman Shapiro on behalf of one of the Firm's clients. More specifically, AAG Neumon informed the Firm that it inadvertently attached an exhibit containing the name and Social Security numbers of four (4) individuals to responses to complaints filed with the Commission on Human Rights and Opportunities ("CHRO"). The Firm confirmed that the documents were attached to the responses to (1) two complaints; and (2) an amendment to one of those complaints.

Upon learning of the incident, the Firm promptly notified the CHRO, which assured the Firm that the file is not currently available to the public and that the documents could be redacted or maintained as private should the case be set for public hearing. Additionally, the Firm is sending redacted versions of the exhibits to the CHRO and requesting that the existing versions be held under seal. The Firm is also requesting that those in possession of the documents destroy them.

[polsinelli.com](http://polsinelli.com)

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Atlanta   Boston   Chicago   Dallas   Denver   Houston   Kansas City   Los Angeles   Nashville   New York   Phoenix  
St. Louis   San Francisco   Seattle   Washington, D.C.   Wilmington

Polsinelli PC, Polsinelli LLP in California



November 12, 2018

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In addition, Suisman Shapiro has arranged to offer two (2) years of complimentary credit monitoring and identity theft protection services through Experian to the affected Connecticut residents.

NOTICE TO CONNECTICUT RESIDENTS

On November 8, 2018, Suisman Shapiro notified the four (4) affected Connecticut residents of the incident. Attached are samples of the notification letter that were sent to the affected Connecticut residents via first-class United States mail.

CONTACT INFORMATION

Please contact me if you have any questions or if I can provide you with any further information concerning this matter.

Very truly yours,

A handwritten signature in blue ink, appearing to read 'm t m', followed by the printed name 'Martin T. McElligott'.

Enclosure

cc: Eileen Duggan, Partner, Suisman Shapiro Wool Brennan Gray & Greenberg PC

# Suisman Shapiro

Attorneys-At-Law

Eileen C. Duggan  
Direct Dial: (860) 271-2241  
E-mail Address: [eduggan@sswbpg.com](mailto:eduggan@sswbpg.com)

Raymond L. Baribeault, Jr.

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In Memoriam

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Michael V. Sage

Matthew Shafner

Max M. Shapiro

Charles J. Suisman

Louis C. Wool

Of Counsel

Hinda K. Kimmel

Richard A. Schatz

Thomas B. Wilson

November 8, 2018

Dear

We value and respect the privacy of your information, which is why we are writing to advise you of a recent incident that may have involved certain of your personal information.

**What Happened?** On October 12, 2018, we were informed that we inadvertently attached an exhibit containing your name and Social Security number to responses to complaints filed with the Connecticut Commission on Human Rights and Opportunities ("CHRO"). As a result, the complainants in the two cases may have received the exhibit(s) containing your name and Social Security number.

**What Information Was Involved?** An exhibit to each Filing contained your name and Social Security number.

**What Are We Doing?** Upon learning of the incident, we promptly notified the CHRO, which assured us that the file is not currently available to the public and that the documents could be redacted or maintained as private should the case be set for public hearing. Additionally, we are sending redacted versions of the exhibits to the CHRO now and requesting that the existing versions be held under seal. We are also offering a complimentary two-year membership of Experian IdentityWorks Credit 3B. This product helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. IdentityWorks Credit 3B is completely free to you and enrolling in this program will not hurt your credit score. For more information on identity theft prevention and IdentityWorks Credit 3B, including instructions on how to activate your complimentary two-year membership, please see the additional information provided in this letter.

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November 8, 2018  
Page 2

***What You Can Do?*** If you received a copy of the filing with any exhibit containing any name and Social Security number, we ask that you destroy those exhibits. Additionally, we encourage you to take advantage of the two-year complimentary credit monitoring and identity protection services that we are providing you through Experian. We also encourage you to review the enclosed Additional Information on steps you can take to better protect against the possibility of identity theft and fraud.

Sincerely,

A handwritten signature in cursive script, appearing to read "Eileen Duggan".

Eileen Duggan

Attorney/Director

Suisman Shapiro Wool Brennan Gray & Greenberg PC

### **Activating Your Complimentary Credit Monitoring**

To help protect your identity, we are offering a complimentary two-year membership of Experian IdentityWorks<sup>SM</sup> Credit 3B. This product helps detect possible misuse of your personal information and provides you with superior identity protection support focused on immediate identification and resolution of identity theft.

### **Activate IdentityWorks Credit 3B Now in Three Easy Steps**

1. **ENROLL by: 02/14/2019** (Your code will not work after this date.)
2. **VISIT the Experian IdentityWorks website to enroll:** <https://www.experianidworks.com/3bcredit>
3. **PROVIDE the Activation Code:** (Please note the Activation Code is CASE SENSITIVE)

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-288-8057. Be prepared to provide engagement number and proof of eligibility for the Identity restoration services by Experian.

### **ADDITIONAL DETAILS REGARDING YOUR 12-MONTH EXPERIAN IDENTITYWORKS CREDIT 3B MEMBERSHIP:**

A credit card is **not** required for enrollment in Experian IdentityWorks Credit 3B.

You can contact Experian **immediately without needing to enroll in the product** regarding any fraud issues. Identity Restoration specialists are available to help you address credit and non-credit related fraud.

Once you enroll in Experian IdentityWorks, you will have access to the following additional features:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.\*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Experian IdentityWorks ExtendCARE<sup>TM</sup>:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance<sup>\*\*</sup>:** Provides coverage for certain costs and unauthorized electronic fund transfers.

**Activate your membership today at <https://www.experianidworks.com/3bcredit>  
or call 877-288-8057 to register with the activation code above.**

**What you can do to protect your information:** There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to [www.ExperianIDWorks.com/restoration](http://www.ExperianIDWorks.com/restoration) for this information. If you have any questions about IdentityWorks, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-288-8057. \* Offline members will be eligible to call for additional reports quarterly after enrolling.

**\*\* Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.**

### Additional Important Information

As a precautionary measure, we recommend that you remain vigilant to protect against potential fraud and/or identity theft by, among other things, reviewing your account statements and monitoring credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities, including the police and your state's attorney general, as well as the Federal Trade Commission ("FTC").

You may wish to review the tips provided by the FTC on fraud alerts, security/credit freezes and steps to you can take to avoid identity theft. For more information and to contact the FTC, please visit [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft) or call 1-877-ID-THEFT (1-877-438-4338). You may also contact the FTC at: Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

**Credit Reports:** You may obtain a free copy of your credit report once every 12 months from each of the three national credit reporting agencies by visiting <http://www.annualcreditreport.com>, by calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at <https://www.annualcreditreport.com/cra/requestformfinal.pdf>.

Alternatively, you may elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries, including obtaining information about fraud alerts and placing a security freeze on your credit files, is as follows:

Equifax  
1-800-349-9960  
[www.equifax.com](http://www.equifax.com)  
P.O. Box 105788  
Atlanta, GA 30348

Experian  
1-888-397-3742  
[www.experian.com](http://www.experian.com)  
P.O. Box 9554  
Allen, TX 75013

TransUnion  
1-888-909-8872  
[www.transunion.com](http://www.transunion.com)  
P.O. Box 2000  
Chester, PA 19022

**Fraud Alerts:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any new accounts in your name. To place a fraud alert on your credit report, contact any of the three national credit reporting agencies using the contact information listed above. Additional information is available at <http://www.annualcreditreport.com>.

**Credit and Security Freezes:** You may have the right to put a credit freeze, also known as a security freeze, on your credit file, so that no new credit can be opened in your name without the use of a PIN number that is issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. In addition, you may incur fees to place, lift and/or remove a credit freeze. *Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company.* Since the instructions for how to establish a credit freeze differ from state to state, please contact the three major credit reporting companies as specified below to find out more information:

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Page 6

Equifax Security Freeze  
P.O. Box 105788  
Atlanta, GA 30348

Experian Security Freeze  
P.O. Box 9554  
Allen, TX 75013

TransUnion Security Freeze  
Fraud Victim Assistance Dept.  
P.O. Box 6790  
Fullerton, CA 92834

You can obtain more information about the fraud alerts and credit freezes by contacting the FTC or one of the national credit reporting agencies listed above.

# Suisman Shapiro

Attorneys-At-Law

Eileen C. Duggan  
Direct Dial: (860) 271-2241  
E-mail Address: [eduggan@sswbgg.com](mailto:eduggan@sswbgg.com)

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Charles J. Suisman

Louis C. Wool

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Richard A. Schatz

Thomas B. Wilson

November 8, 2018

Dear

We value and respect the privacy of your information, which is why we are writing to advise you of a recent incident that may have involved certain of your personal information.

**What Happened?** On October 12, 2018, we were informed that we inadvertently attached an exhibit containing your name and Social Security number to responses to complaints filed with the Connecticut Commission on Human Rights and Opportunities ("CHRO"). As a result, the complainants in the two cases may have received the exhibit(s) containing your name and Social Security number.

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November 8, 2018  
Page 2

***What You Can Do?*** If you received a copy of the filing with any exhibit containing any name and Social Security number, we ask that you destroy those exhibits. Additionally, we encourage you to take advantage of the two-year complimentary credit monitoring and identity protection services that we are providing you through Experian. We also encourage you to review the enclosed Additional Information on steps you can take to better protect against the possibility of identity theft and fraud.

Sincerely,

A handwritten signature in cursive script, appearing to read "Eileen Duggan".

Eileen Duggan

Attorney/Director

Suisman Shapiro Wool Brennan Gray & Greenberg PC

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2. **VISIT** the **Experian IdentityWorks** website to enroll: <https://www.experianidworks.com/3bcredit>
3. **PROVIDE** the **Activation Code**: -- (Please note the Activation Code is CASE SENSITIVE)

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-288-8057. Be prepared to provide engagement number ; proof of eligibility for the identity restoration services by Experian.

#### **ADDITIONAL DETAILS REGARDING YOUR 12-MONTH EXPERIAN IDENTITYWORKS CREDIT 3B MEMBERSHIP:**

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- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.\*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Experian IdentityWorks ExtendCARE<sup>TM</sup>:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
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**Activate your membership today at <https://www.experianidworks.com/3bcredit>  
or call 877-288-8057 to register with the activation code above.**

**What you can do to protect your information:** There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to [www.ExperianIDWorks.com/restoration](http://www.ExperianIDWorks.com/restoration) for this information. If you have any questions about IdentityWorks, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-288-8057. \* Offline members will be eligible to call for additional reports quarterly after enrolling.

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#### Additional Important Information

As a precautionary measure, we recommend that you remain vigilant to protect against potential fraud and/or identity theft by, among other things, reviewing your account statements and monitoring credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities, including the police and your state's attorney general, as well as the Federal Trade Commission ("FTC").

You may wish to review the tips provided by the FTC on fraud alerts, security/credit freezes and steps to you can take to avoid identity theft. For more information and to contact the FTC, please visit [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft) or call 1-877-ID-THEFT (1-877-438-4338). You may also contact the FTC at: Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

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Allen, TX 75013

TransUnion  
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P.O. Box 2000  
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**November 8, 2018**  
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**P.O. Box 9554**  
**Allen, TX 75013**

**TransUnion Security Freeze**  
**Fraud Victim Assistance Dept.**  
**P.O. Box 6790**  
**Fullerton, CA 92834**

**You can obtain more information about the fraud alerts and credit freezes by contacting the FTC or one of the national credit reporting agencies listed above.**

# Suisman Shapiro

Attorneys-At-Law

Eileen C. Duggan

Direct Dial: (860) 271-2241

E-mail Address: [eduggan@sswbagg.com](mailto:eduggan@sswbagg.com)

November 8, 2018

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Dear

We value and respect the privacy of your information, which is why we are writing to advise you of a recent incident that may have involved certain of your personal information.

**What Happened?** On October 12, 2018, we were informed that we inadvertently attached one or more exhibits containing your name and Social Security number to responses to complaints filed with the Connecticut Commission on Human Rights and Opportunities ("CHRO"). You may also have received a copy of certain filed responses with exhibits containing the names and Social Security numbers of you and/or three (3) other, former co-workers.

**What Information Was Involved?** One or more exhibits to the Filings contained your name and Social Security number.

**What Are We Doing?** Upon learning of the incident, we promptly notified the CHRO, which assured us that the file is not currently available to the public and that the documents could be redacted or maintained as private should the case be set for public hearing. Additionally, we are sending redacted versions of the exhibits to the CHRO now and requesting that the existing versions be held under seal. We are also enclosing a replacement copy of the exhibits with Social Security numbers redacted. We are also offering a complimentary two-year membership of Experian IdentityWorks Credit 3B. This product helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. IdentityWorks Credit 3B is completely free to you and enrolling in this program will not hurt your credit score. For more information on identity theft prevention and IdentityWorks Credit 3B, including instructions on how to activate your complimentary two-year membership, please see the additional information provided in this letter.

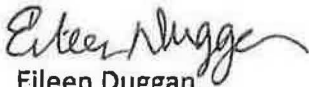
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November 8, 2018  
Page 2

***What You Can Do?*** If you received a copy of any filing with any exhibit(s) containing any name(s) and/or Social Security number(s), we ask that you destroy those exhibits. Additionally, we encourage you to take advantage of the two-year complimentary credit monitoring and identity protection services that we are providing you through Experian. We also encourage you to review the enclosed Additional Information on steps you can take to better protect against the possibility of Identity theft and fraud.

Sincerely,

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Eileen Duggan

Attorney/Director

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Enclosures

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**\*\* Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.**

### Additional Important Information

As a precautionary measure, we recommend that you remain vigilant to protect against potential fraud and/or identity theft by, among other things, reviewing your account statements and monitoring credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities, including the police and your state's attorney general, as well as the Federal Trade Commission ("FTC").

You may wish to review the tips provided by the FTC on fraud alerts, security/credit freezes and steps to you can take to avoid identity theft. For more information and to contact the FTC, please visit [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft) or call 1-877-ID-THEFT (1-877-438-4338). You may also contact the FTC at: Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

**Credit Reports:** You may obtain a free copy of your credit report once every 12 months from each of the three national credit reporting agencies by visiting <http://www.annualcreditreport.com>, by calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at <https://www.annualcreditreport.com/cra/requestformfinal.pdf>.

Alternatively, you may elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries, including obtaining information about fraud alerts and placing a security freeze on your credit files, is as follows:

Equifax  
1-800-349-9960  
[www.equifax.com](http://www.equifax.com)  
P.O. Box 105788  
Atlanta, GA 30348

Experian  
1-888-397-3742  
[www.experian.com](http://www.experian.com)  
P.O. Box 9554  
Allen, TX 75013

TransUnion  
1-888-909-8872  
[www.transunion.com](http://www.transunion.com)  
P.O. Box 2000  
Chester, PA 19022

**Fraud Alerts:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any new accounts in your name. To place a fraud alert on your credit report, contact any of the three national credit reporting agencies using the contact information listed above. Additional information is available at <http://www.annualcreditreport.com>.

**Credit and Security Freezes:** You may have the right to put a credit freeze, also known as a security freeze, on your credit file, so that no new credit can be opened in your name without the use of a PIN number that is issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. In addition, you may incur fees to place, lift and/or remove a credit freeze. *Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company.* Since the instructions for how to establish a credit freeze differ from state to state, please contact the three major credit reporting companies as specified below to find out more information:

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**Equifax Security Freeze**  
**P.O. Box 105788**  
**Atlanta, GA 30348**

**Experian Security Freeze**  
**P.O. Box 9554**  
**Allen, TX 75013**

**TransUnion Security Freeze**  
**Fraud Victim Assistance Dept.**  
**P.O. Box 6790**  
**Fullerton, CA 92834**

**You can obtain more information about the fraud alerts and credit freezes by contacting the FTC or one of the national credit reporting agencies listed above.**

# Suisman Shapiro

Attorneys-At-Law

Eileen C. Duggan

Direct Dial: (860) 271-2241

E-mail Address: [eduggan@sswbgg.com](mailto:eduggan@sswbgg.com)

Raymond L. Baribeault, Jr.

James P. Berryman

Michael A. Blanchard

Eric W. Callahan

Michael P. Carey

Richard S. Coif

John A. Collins, III

Jeanette M. Dostie

Eileen C. Duggan

Bryan P. Fiengo

Jeffrey W. Hill

Carolyn P. Kelly

Kristi D. Kelly

Robert B. Keville

Daniel King

Roger T. Scully

Robert G. Tukey

## In Memoriam

Andrew J. Brand

James F. Brennan

James J. Courtney

L. Patrick Gray, III

Michael V. Sage

Matthew Sharner

Max M. Shapiro

Charles J. Suisman

Louis C. Wool

## Of Counsel

Hinda K. Klimmel

Richard A. Schatz

Thomas B. Wilson

Dear A

We value and respect the privacy of your information, which is why we are writing to advise you of a recent incident that may have involved certain of your personal information.

**What Happened?** On October 12, 2018, we were informed that we inadvertently attached an exhibit containing your name and Social Security number to responses to complaints filed with the Connecticut Commission on Human Rights and Opportunities ("CHRO"). You may have also have received a copy of certain filed responses with exhibits containing the names and Social Security numbers of you and/or three (3) other, former co-workers.

**What Information Was Involved?** One or more exhibits to the Filings contained your name and Social Security number.

**What Are We Doing?** Upon learning of the incident, we promptly notified the CHRO, which assured us that the file is not currently available to the public and that the documents could be redacted or maintained as private should the case be set for public hearing. Additionally, we are sending redacted versions of the exhibits to the CHRO now and requesting that the existing versions be held under seal. We are also enclosing a replacement copy of the exhibits with Social Security numbers redacted. We are also offering a complimentary two-year membership of Experian IdentityWorks Credit 3B. This product helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. IdentityWorks Credit 3B is completely free to you and enrolling in this program will not hurt your credit score. For more information on identity theft prevention and IdentityWorks Credit 3B, including instructions on how to activate your complimentary two-year membership, please see the additional information provided in this letter.


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***What You Can Do?*** If you received a copy of any filing(s) with any exhibit(s) containing any name(s) and/or Social Security number(s), we ask that you destroy those exhibits. Additionally, we encourage you to take advantage of the two-year complimentary credit monitoring and identity protection services that we are providing you through Experian. We also encourage you to review the enclosed Additional Information on steps you can take to better protect against the possibility of identity theft and fraud.

Sincerely,

A handwritten signature in cursive script, appearing to read "Eileen Duggan".

Eileen Duggan

Attorney/Director

Suisman Shapiro Wool Brennan Gray & Greenberg PC

Enclosures

### **Activating Your Complimentary Credit Monitoring**

To help protect your identity, we are offering a complimentary two-year membership of Experian IdentityWorks<sup>SM</sup> Credit 3B. This product helps detect possible misuse of your personal information and provides you with superior identity protection support focused on immediate identification and resolution of identity theft.

### **Activate IdentityWorks Credit 3B Now in Three Easy Steps**

1. **ENROLL by: 02/14/2019** (Your code will not work after this date.)
2. **VISIT the Experian IdentityWorks website** to enroll: <https://www.experianidworks.com/3bcredit>
3. **PROVIDE the Activation Code:** \_\_\_\_\_ (Please note the Activation Code is CASE SENSITIVE)

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-288-8057. Be prepared to provide engagement number \_\_\_\_\_ proof of eligibility for the identity restoration services by Experian.

### **ADDITIONAL DETAILS REGARDING YOUR 12-MONTH EXPERIAN IDENTITYWORKS CREDIT 3B MEMBERSHIP:**

A credit card is **not** required for enrollment in Experian IdentityWorks Credit 3B.

You can contact Experian **immediately without needing to enroll in the product** regarding any fraud issues. Identity Restoration specialists are available to help you address credit and non-credit related fraud.

Once you enroll in Experian IdentityWorks, you will have access to the following additional features:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.\*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Experian IdentityWorks ExtendCARE<sup>TM</sup>:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance<sup>\*\*</sup>:** Provides coverage for certain costs and unauthorized electronic fund transfers.

**Activate your membership today at <https://www.experianidworks.com/3bcredit>  
or call 877-288-8057 to register with the activation code above.**

**What you can do to protect your information:** There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to [www.ExperianIDWorks.com/restoration](http://www.ExperianIDWorks.com/restoration) for this information. If you have any questions about IdentityWorks, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-288-8057. \* Offline members will be eligible to call for additional reports quarterly after enrolling.

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### **Additional Important Information**

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P.O. Box 105788  
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P.O. Box 9554  
Allen, TX 75013

TransUnion  
1-888-909-8872  
[www.transunion.com](http://www.transunion.com)  
P.O. Box 2000  
Chester, PA 19022

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**TransUnion Security Freeze**  
**Fraud Victim Assistance Dept.**  
**P.O. Box 6790**  
**Fullerton, CA 92834**

**You can obtain more information about the fraud alerts and credit freezes by contacting the FTC or one of the national credit reporting agencies listed above.**

# Suisman Shapiro

Attorneys-At-Law

Eileen C. Duggan

Direct Dial: (860) 271-2241

E-mail Address: [eduggan@sswbogg.com](mailto:eduggan@sswbogg.com)

Raymond L. Baribeault, Jr.

James P. Berryman

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Of Counsel

Hinda K. Kimmell

Richard A. Schatz

Thomas B. Wilson

November 8, 2018

David Kent, Commission Counsel III  
State of Connecticut  
Commission on Human Rights and Opportunities  
450 Columbus Boulevard  
Hartford, CT 06103-1835

Dear David:

As I previously noted, It has come to my attention through a complaint to the Office of the Attorney General that certain documents filed by our office in the cases of Stephen Sparks v. JLN Associates / Top Rung Testing CHRO Numbers: #1840205, #1840206, #1840207, #1840208, #1840209 and #1840210; Stephen Sparks v. JLN Associates LLC CHRO Number #1840306; and Shamar Rhodes v. Top Rung Inspection and Testing LLC / John Nickerson CHRO Numbers #1840375 and #1840376 included un-redacted social security numbers for four former employees of JLN Associates (inclusive of Mr. Sparks and Mr. Rhodes). One response was submitted by our office for the cases brought by Mr. Sparks and bearing CHRO Numbers #1840205, #1840206, #1840207, #1840208, #1840209 and #1840210. As part of the response to the Office of the Attorney General, we must indicate the steps taken to address the issue.

Four of the above referenced case numbers #1840205, #1840306, #1840375 and #1840376 have been retained by the CHRO following the Case Assessment Review (CAR), but have not yet proceeded to a public hearing. The others have been dismissed. It is my understanding that pursuant to General Statutes 46a-83 (j) (below), documents in case numbers that have been dismissed and those that have been retained, but not yet certified to a public hearing, are not open for public inspection or review (but I assume the documents are open for inspection or review by employees of the CHRO). I am requesting that the attached three (3) sets of documents, with redacted social security numbers, be substituted for the existing documents in the identified case numbers, and that the existing documents be held under seal. I am separately sending the two complainants redacted documents, with the request that they destroy the original documents.

*A Tradition of Innovative Solutions*

Suisman, Shapiro, Wool, Brennan, Gray & Greenberg, P.C.

2 Union Plaza, Suite 200 • P.O. Box 1591, New London, CT 06320

Phone 860-442-4416 • Fax 860-442-0495 • [www.suismanshapiro.com](http://www.suismanshapiro.com)



David Kent, Commission Counsel III  
November 8, 2018  
Page 2

If the CHRO is unable to substitute the redacted documents at this point, I kindly request that in the event that either of these matters enters a stage where public inspection or review are allowed, that the CHRO place the original documents under seal and substitute the redacted versions.

Thank you for your prompt attention to this matter, and please contact me with any questions.

Sincerely,

A handwritten signature in cursive script, appearing to read "Eileen Duggan".

Eileen Duggan

46a-83 (j) No commissioner or employee of the commission may disclose, except to the parties or their representatives, what has occurred in the course of the commission's processing of a complaint, provided the commission may publish the facts in the case and any complaint that has been dismissed and the terms of conciliation when a complaint has been adjusted. Each party and his or her representative shall have the right to inspect and copy documents, statements of witnesses and other evidence pertaining to the complaint, except as otherwise provided by federal law or the general statutes.